

WARRANTY STATEMENT

138 Hasler Road, Osborne Park, WA, 6017
(08) 9272 6511
sales@prideindustries.com.au



NO EXCUSES - 5 YEAR WARRANTY – WHAT DOES IT MEAN?

It means that anyone can install EZYFIX products as per our instructions (including the owner's instructions stated below) and still be covered by our full 5-year warranty. This warranty covers against any failure due to defeat of materials, workmanship or design. Most other manufacturers void your warranty if their products are not installed by a licensed plumber. Our warranty policy does not include normal wear and tear or damage due to the use of harsh chemicals that can damage the finish. When cleaning the product, only clean with warm soapy water as some liquid detergents are caustic. Under no circumstances should any abrasive or acid-based cleaning agents be used or this will void the warranty.

IMPORTANT NOTE: Please check your relevant state laws before undertaking DIY plumbing repairs.

Any claim under this warranty must be made within 5 years of the date of purchase of the product. To make a claim under the warranty, contact EZYFIX direct.

Or take the product (with proof of purchase) to the store where you purchased the product.

EZYFIX will pay your reasonable, direct expenses of claiming under this warranty. You may submit details and proof of your expense claim to EZYFIX for consideration.

This warranty is given by EZYFIX, ABN 43009208459, 138 Hasler Road, Osborne Park WA 6017, (08) 9272 6511, sales@prideindustries.com.au .

This warranty is provided in addition to the other rights and remedies you have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

OWNER'S INSTRUCTIONS:

- CHROME PLATED AND FINISHED SURFACES should only be cleaned with warm soapy water as some liquid detergents are caustic. Under no circumstances should any abrasive or acid base cleaning agent be used.
- Using unsuitable cleaning agents could damage the surface of your product(s). Please note that in case of this happening, the product(s) will NOT be covered by warranty.
- Maximum HOT water temperature of 70°C.
- Ceramic disc tapware such as modern lever is not recommended in areas of high-water pressure above 500kPA. Leakage experienced above this pressure level may not be considered a fault of the product.